



McKenzie Centre
Realising a child's potential



ANNUAL REPORT 2021

Proudly part of



enrich Group



MCKENZIE CENTRE BOARD CHAIR REPORT 2021

McKenzie Centre is so much more than just a service provider working with children. 'Realising a Child's Potential' is at the heart of everything the centre does, even in a pandemic. During those most difficult times the Centre was able to retain its focus on early intervention for children from birth to school age who have disability or developmental delays.

Covid-19 and its disruptions presented enormous challenges to Centre Director Trisha Benge and her staff which they overcame with great aroha and empathy.

It was also challenging for our children and their whānau and I know from the feedback I have received, that the Centre provided much-needed kindness and support. It was by working in partnership with whānau in their natural and not so natural learning environments that our staff were able to continue to identify children's needs and abilities.

That continuum of services through a child's life, which we did so well during Covid-19, requires us finding and working with other community partners. To find those partners, and to develop other projects so we can expand the range of services McKenzie Centre provides, the centre

must be able to rely on the trustees and the wider Enrich Group, its kaitiaki (guardian), to provide the appropriate support. And they can.

It is the trustees' responsibility to do all we can to help the centre achieve operational success by providing strategic and cultural leadership.

We are fortunate we have trustees of such calibre as Maree Haddon-Silby, Shelley Campbell and our long serving stalwart Ken Williamson to guide us as we made significant strategic decisions that I am sure will position McKenzie Centre very well for the future.

Next year, McKenzie Centre celebrates its 38th birthday. Here's hoping we will be able to celebrate together and reflect on providing excellent quality early intervention services now and for many years to come.

Paul Bennett

Chairperson





MCKENZIE CENTRE DIRECTOR REPORT 2021

Our parent-led initiatives support families and advocates for changed attitudes towards disability.

We work in collaboration to deliver better services and outcomes and have an offering of tailored family and community focussed services including education, therapy, information and training.

Our innovative, evidence-based programmes and resources help families to take control of their own learning and wellbeing.

The Covid 19 pandemic changed the way we work, but what did not change was our delivery of the best outcomes for tamariki and their whānau.

We increased our use of tele-practice resources which required us to adopt new approaches and allowed our staff to provide undisturbed services to families.

The benefits included convenience, time saving, decreased transport costs and a wider reach that would not be possible with only person to person appointments.

We ran online training courses and parent support meetings which would usually have been done face-to-face.

Tele-practices have been useful and, in the future, will become a 'typical' component in our service delivery with its greater flexibility and convenience.

However tele-practice is not always suitable for our whānau because of a lack of equipment, access to suitable technology and data and technical issues caused by poor internet and cell phone connections.

In recognising the untapped potential of a peer workforce, and to reflect our overarching family-centre practice approach, we brought a cohort of family peer connectors together to build family capacity and contribute to better futures.

By recognising them as equals, and remunerating them appropriately, the five parents we employed as family peer connectors became an integral part of our McKenzie Centre team.

Louise Were of Hikitia Consultants assisted us by evaluating our peer workforce project and other related mahi.

It is vital that McKenzie Centre build networks and partner with others to deliver better services and strengthen outcomes to whānau. For example, we contributed to the development of the Ministry of Health's Child Disability Services future operating model.

Continued...



McKenzie Centre is part of the Enrich Group, the entity that acts as the kaitiaki for the family of services which have complementary services to support people with disabilities and those living with autism and neurodiversities.

By being included in the strategic planning and decision-making for the whole group, McKenzie Centre can focus on increasing efficiencies, so we meet the demand for our services.

Our passionate and diverse team share a commitment to helping whānau achieve their goals.

We have a culture of learning and reflection and we value professional development to revise our knowledge base and utilise current research in questioning and evaluating our practises.

Our team shared their work in various forums, and we continue to support a range of undergraduate students with the aim of increasing capacity and impact by building a stronger community to benefit everyone.

Helen Gempton, who resigned on 30 June, had a long and varied relationship with McKenzie Centre for over two decades starting as a parent, then as a trustee and

lastly as our Business Manager. We thank her for her outstanding contribution and the major part she played in making McKenzie Centre a life-changing experience for our children and whānau.

Our dedicated board of volunteers supports McKenzie Centre with diverse experience, united by their commitment to children and families. Each of our board share their time and talents and it is important that they know they are valued and appreciated.

McKenzie Centre would like to thank all our volunteers, supporters, champions and donors who help us be the best we can be every day.

Thank you with sincere gratitude and respect for everyone who supports our mission – 'Realising a Child's Potential' - what we do is not possible without your collective effort, contribution and support.

Ngā mihi nui

Trisha Bengé

Centre Director





HIGHLIGHTS Family Peer Workers roles established to build community and natural supports. We have increased our service delivery options by providing online services and workshops. We have provided 20 workshops this year. Workshops have been facilitated by our staff and our whānau.



SUPPORTED we have supported **171 FAMILIES**, who have preschool aged children with disabilities, this year with our range of service options.



GEOGRAPHIC **57** families live beyond HCC boundary. **114** inside HCC.



McKenzie Centre
2021



DIVERSITY Numbers of whānau supported are across a wide range of ethnic and cultural backgrounds with:
65 reported as **MĀORI**
6 reported as **PACIFICA**
61 reported as **NEW ZEALAND EUROPEAN**
36 reported as **ASIAN**
3 reported as **OTHER**



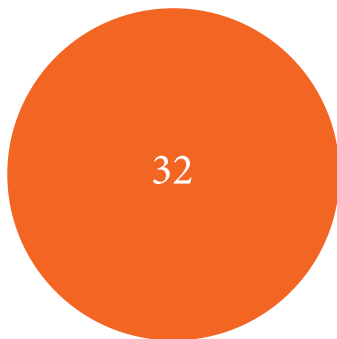
AGE RANGE Preschool children and their whānau





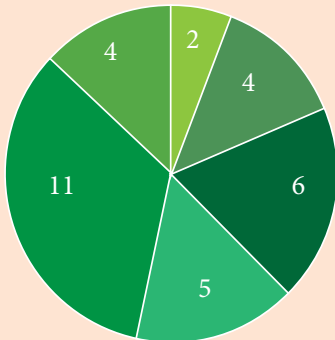
McKenzie Centre

EMPLOYEE STATISTICS 2021



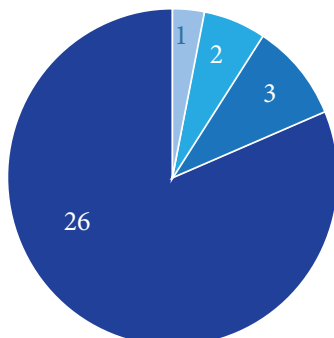
EMPLOYEE GENDER

100% Female 0% Male



EMPLOYEE AGE

34%	55-64 yrs	16%	45-54 yrs
19%	35-44 yrs	13%	25-34 yrs
13%	65+ yrs	6%	20-24 yrs



EMPLOYEE SERVICE AREA

26	Services	2	Management
3	Admin	1	Exec Team



MCKENZIE CENTRE FAMILY FEEDBACK

Each year we run a Parent Survey which our whānau complete anonymously. Below is a selection of their feedback.



"I've always felt my needs and wants were heard. I've been able to develop a "game plan" in how we're going to give my son the best life possible."



"McKenzie centre has been really good, it helped my son a lot and we see a lot of progress. The key workers are great and give us a lot of knowledge and tips."



"The relationship between our family and McKenzie Centre is so good. We feel we are part of McKenzie Centre and we can use the skills we learn there in our day-to-day life."



"Such a friendly, professional, welcoming team. Everyone has made me and my child feel accepted and they always acknowledge your arrival."



"The whole environment from day one has been so very accepting and welcoming. I needed that and all the staff are so nice and will chat to you and they know my boy well."



"We are so grateful for the care and expertise we have received from McKenzie Centre - especially from our key worker, Teresa - she is always trying to work out the best way to support us and our son."



"Relationships at McKenzie Centre have been awesome. My child loves the staff and I feel supported."



"We enjoy coming and getting new ideas to try with our son. We are mostly learning as we go, and have got heaps of cool information and tools."

"I love that if I have a problem the whole team helps me navigate through it."



"Love the online webinars and courses. It has been great connecting with another child who has similar challenges to our own child."



A BIG THANK YOU TO OUR 2021 SUPPORTERS

SPONSORSHIP

We thank BES – Business Enabling Systems for their ongoing and generous sponsorship support.



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SIGNIFICANT DONATIONS

Thank you to the following for their generosity:

GM Hatwell
VF Matijasevich
G Reddell
Kimmy Beamsley's Shave for Autism
Rotary Club
Waikato Show 21 – Circle of Good Auction
General Donations
Payroll Giving Received

VOLUNTEERS

And to our amazing volunteers - THANK YOU!

Richard Bennett (carpentry & repairs)
Jim Newman (grounds)
Carina Wassenaar (admin)
Ron Bint (grounds)
Leanne Moyes (fundraising)

FUNDERS

Without the continued generosity of the following funders, we would struggle. We sincerely thank you.





McKenzie Centre

Realising a child's potential

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